



**ON SMALL TESTS OF CHANGE**



Go to [LMPartnership.org](http://LMPartnership.org) to watch the short video "Mastering small tests of change," which profiles two unit-based teams that are using small tests to improve service and care.

*"If you fail, it's not going to destroy the world. So just jump in with both feet and get going."*

*-SUZANNE REYES-LOPEZ,  
performance improvement-labor partner,  
SEIU Local 105*

